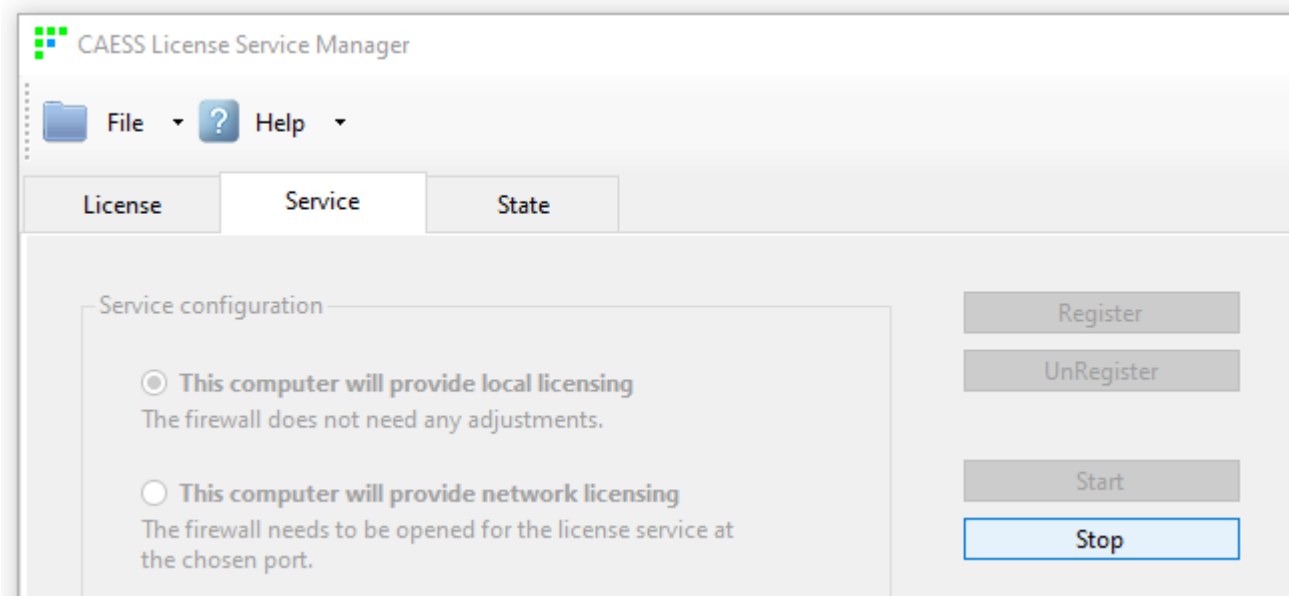


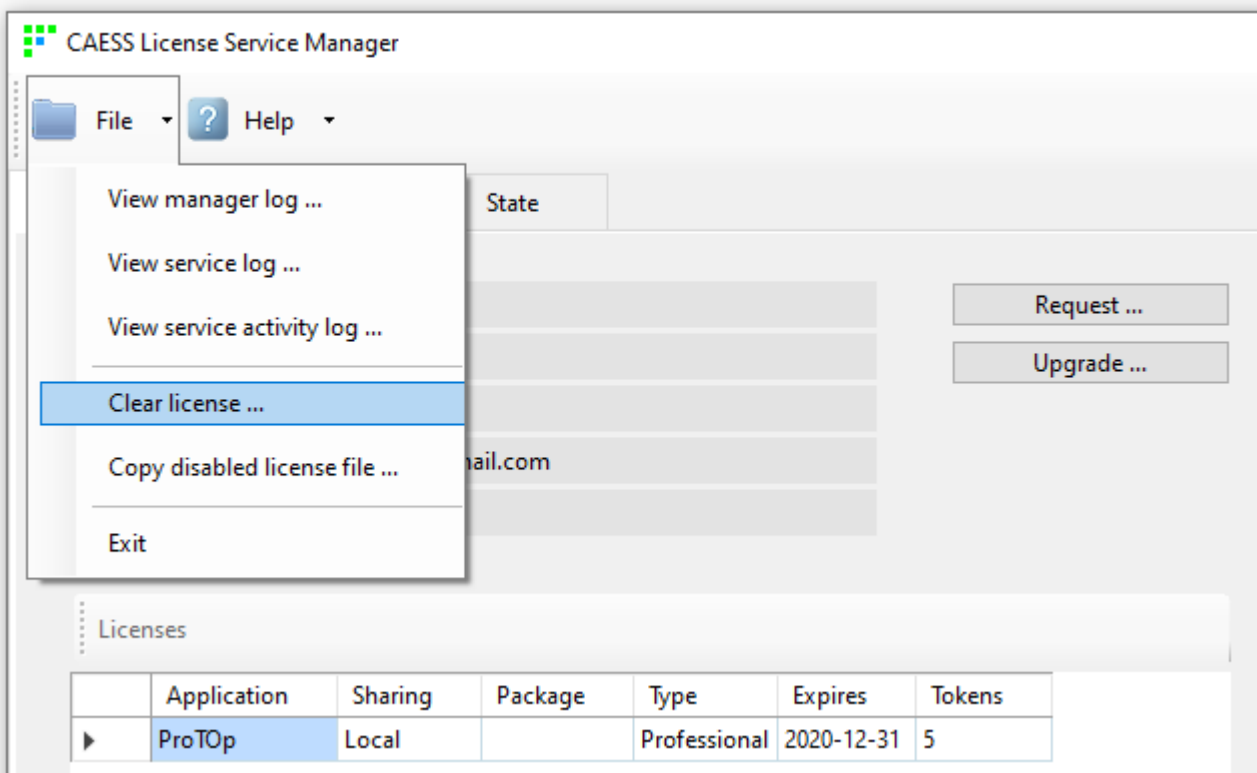
NOTE. Your license may become invalid when the computer identity changes. This may be caused by a major Windows update or any other mayor changes done on your computer. In this case the existing invalid license needs to be replaced, as follows:

1 Delete the existing license

- Make sure to close any running **ProTOp** instances.
- Run the license service manager **CaessLMSvcMng.exe**.
- If the license service is running, stop it by clicking the **Stop** button on the **Service** tab.

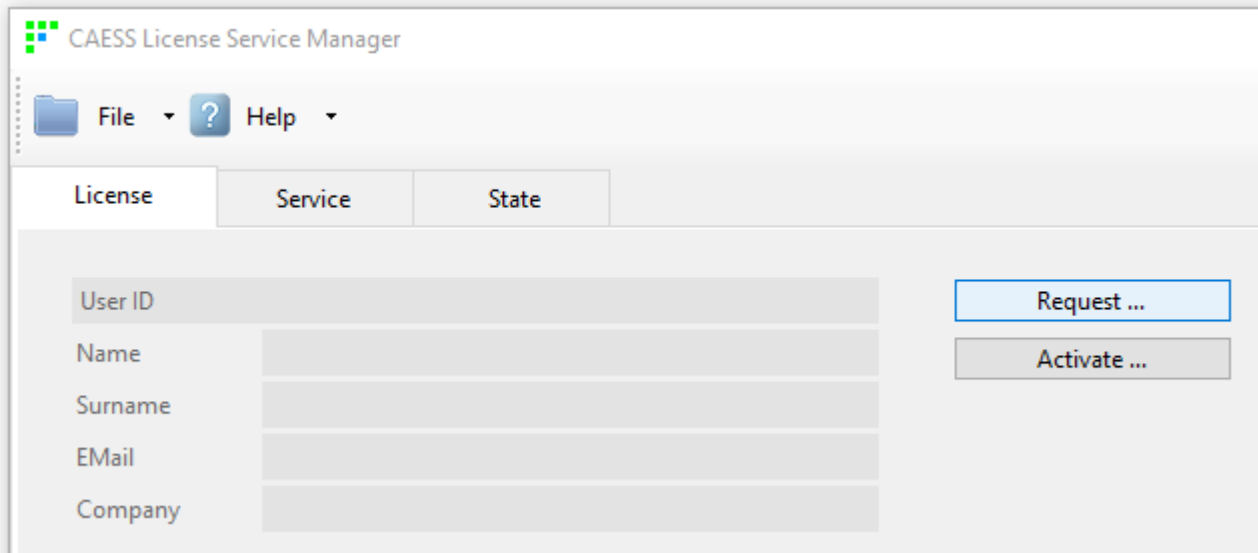


- From the **File** menu click the **Clear license** button and confirm to delete the license.



2 Request a new license

- Click the **Request** button and generate a new **license request file**.



- Email the new **license request file** to CAESS support.

3 Activate the new license

After receiving a new **license activation file** from CAESS support, run the license service manager [CaessLMSvcMng.exe](#) and activate the license as follows

- On the **License** tab click the **Activate** button
- In the file open dialog **point** to the license **activation file** delivered by CAESS support.
- On the Service tab click the Start button to start the license service!**

